



Merced Fire Department *Presents* **Fire Service Leadership & Team Building: “The Good, The Bad, & The Ugly”**



May 7-8, 2019

A leadership pandemic is sweeping the American Fire Service. The result is increased litigation, liability, injury and even death to firefighters and civilians alike. Gross inefficiency, ineffectiveness and tarnished public trust are just some of the results of this enormous problem. Join us for a high-impact two days as we delve into:

- Keys to Real World Motivation
- Effective Communications
- Boundaries
- Problems vs Symptoms
- Conflict Resolution & Dynamic Role Plays
- The “Old Salt”, The “Y” Generation, The “Recliner Jockey” and other Personalities
- Battalion and Crew Size Up
- The “Adult Conversation”
- Firefighter Bill of Rights & Documentation
- Pre-Loading Audibles for Conflict Resolution
- Risk Management
- Empowerment
- The “Oreo Factor” & “Umbrella Philosophy”
- Succession Planning
- Blind Spots
- The Modern Generation Gap
- We All Need Grace
- Why Are WE Here? Why Are YOU Here?
- Not Everyone Gets to Run with the Ball
- Case Studies in Chaos and Dysfunction
- Emotional Intelligence



This workshop throws out the book on technical jargon and theory. We tell it like it is from real world experience in busy fire houses, battalions, and historical events.

Anthony Kastros is a 32-year fire service veteran and battalion chief with Sacramento Metro Fire District (CA). He is author of “Mastering the Fire Service Assessment Center” and DVD series “Mastering Fireground Command – Calm the Chaos!” both from Fire Engineering. Chief Kastros was the FDIC International 2013 Keynote Speaker and teaches fire command, leadership and promotional workshops throughout the United States. He spent 10 years as a FEMA USAR Task Force Manager, deploying to New York on 9/11 and 4 seasons on a Type 1 Incident Management Team.

\$195 - Go to Trainfirefighters.com to register
Merced Civic Center - Sam Pipes Room - 678 W. 18th Street Merced, CA 95340
8:30-5:00 each day